

# GRUPO ELEKTRA ANNOUNCES 12% GROWTH IN EBITDA TO Ps.6,326 MILLION IN THE SECOND QUARTER OF 2024

—Robust performance of both financial and commercial businesses generates a 9% increase in consolidated revenue, to Ps.48,183 million—

-Operating profit increases 23% in the period, to Ps.3,996 million-

—Increasing quality of Banco Azteca Mexico's credit portfolio; delinquency rate drops to 3.2%, from 5.2% a year ago—

**Mexico City, July 24, 2024**—Grupo Elektra, S.A.B. de C.V. (BMV: ELEKTRA\* Latibex: XEKT), Latin America's leading specialty retailer and financial services company, and the largest non-bank provider of cash advance services in the United States, today announced second quarter 2024 results.

## Second quarter results

Consolidated revenue increased 9% to Ps.48,183 million in the period, compared to Ps.44,274 million in the same quarter of the previous year. Costs and operating expenses rose 8% to Ps.41,857 million, up from Ps.38,638 million in the same quarter of 2023.

As a result, EBITDA was Ps.6,326 million, reflecting a 12% increase from Ps.5,636 million a year ago. Operating income rose to Ps.3,996 million, marking a 23% increase from Ps.3,237 million in the same period of 2023.

The company reported a net loss of Ps.644 million, compared to a profit of Ps.4,944 million a year ago.

	2Q 2023	2Q 2024	Char	nge
			Ps.	%
Consolidated revenue	\$44,274	\$48,183	\$3,909	9%
EBITDA	\$5,636	\$6,326	\$690	12%
Operating profit	\$3,237	\$3,996	\$759	23%
Net result	\$4,944	\$(644)	\$(5,588)	
Net result per share	\$22.36	\$(2.92)	\$(25.28)	

Figures in millions of pesos.

EBITDA: Earnings Before Interest, Taxes, Depreciation and Amortization.

As of June 30, 2024, Elektra\* outstanding shares were 220.3 million and as of June 30, 2023, were 221.1 million.

### Revenue

Consolidated revenue increased 9% in the period, driven by a 9% growth in financial income and an 8% rise in commercial sales.

The increase in financial income — to Ps.29,242 million, from Ps.26,806 million in the previous year — largely reflects an 8% growth in Banco Azteca Mexico's income. This growth aligns with the ongoing expansion of the gross credit portfolio, contributing to the wellbeing of millions of families and fostering business development.

The increase in the commercial business revenue to Ps.18,941 million from Ps.17,469 million a year ago is largely driven by growth in motorcycle sales, which enhance business productivity and mobility for millions; telephony, which facilitates efficient connectivity for a growing number of users; and white goods, which improve the quality of life of an increasing number of families."

### **Costs and expenses**

Consolidated costs for the quarter increased 4% to Ps.22,923 million from Ps.22,081 million in the previous year. This increase is driven by a 5% rise in commercial costs, reflecting higher merchandise sales, partially offset by lower costs in imported merchandise, and a 3% increase in financial costs due to higher interest payments. These increased financial costs were partially offset by a lower allowance for credit risks, in the context of improved quality in the consolidated credit portfolio.

Consolidated costs for the period increased at a lower rate than revenues, resulting in a 14% increase in the company's gross profit to Ps.25,260 million from Ps.22,193 million a year ago. The gross margin increased by two percentage points to 52% this quarter.

Selling, administration and promotion expenses increased 14% to Ps.18,934 million from Ps.16,557 million a year ago, largely as a result of higher operating expenses, advertising and personnel expenses in the period.

## EBITDA and net result

EBITDA grew 12% to Ps.6,326 million from Ps.5,636 million in the previous year. The company reported operating income of Ps.3,996 million, compared to Ps.3,237 million in the same quarter of 2023.

Below EBITDA, there was a foreign exchange loss of Ps.664 million this quarter, compared to a gain of Ps.72 million a year ago. This loss resulted from the effect of exchange rate depreciation on the company's net monetary position this period, compared to appreciation in the previous year.

Negative variation of Ps.7,268 million in other financial results, which reflects an 8% loss this quarter in the market value of the underlying financial instruments owned by the company — and which does not imply cash flow — compared to a 13% gain in the previous year.

Consistent with the quarterly results, the tax provision for the period decreased by Ps.2,352 million.

Grupo Elektra reported a net loss of Ps.644 million, compared to a profit of Ps.4,944 million a year ago.

### **Unconsolidated balance sheet**

A proforma balance sheet exercise of Grupo Elektra is presented, which allows knowing the non-consolidated financial situation, excluding the net assets of the financial business, whose investment is valued in this case under the participation method.

This presentation shows the debt of the company without considering Banco Azteca's immediate and term deposits, which do not constitute debt with cost for Grupo Elektra. Also, the pro forma balance sheet does not include the bank's gross loan portfolio.

This provides greater clarity about the different businesses that make up the company and allows financial market participants to make estimates of the value of the company, considering only the relevant debt for said calculations.

Consistent with this, debt with cost as of June 30, 2024, was Ps.38,707 million, compared to Ps.38,277 million of the previous year.

Cash and cash equivalents were Ps.12,109 million, from Ps.11,357 million a year ago, and net debt was Ps.26,598 million, compared to Ps.26,920 million a year ago.

As of June 30, 2024, the Company's shareholders' equity was Ps.92,131 million, and the ratio of shareholders' equity to total liabilities was 1.06 times.

	As of June 30	As of June 30	Chang	ge
	2023	2024	Ps.	%
Cash and cash equivalents	\$11,357	\$12,109	751	7%
Marketable financial instruments	26,995	26,832	(163)	(1%)
Inventories	16,688	17,089	401	2%
Accounts receivables	47,356	49,616	2,261	5%
Other current assets	3,845	3,620	(225)	(6%)
Investments in shares	40,704	42,890	2,186	5%
Fixed assets	10,074	8,542	(1,532)	(15%)
Right of use assets	12,824	12,080	(744)	(6%)
Other assets	2,454	5,933	3,479	142%
Total assets	\$172,297	\$178,711	\$6,414	4%
Short-term debt	\$8,580	\$10,022	1,441	17%
Suppliers	7,509	9,971	2,462	33%
Other short-term liabilities	18,506	21,460	2,954	16%
Long-term debt	29,697	28,685	(1,013)	(3%)
Other long-term debt	16,805	16,443	(362)	(2%)
Total liabilities	\$81,098	\$86,580	\$5,482	7%
Stakeholder´s equity	\$91,199	\$92,131	\$932	1%
Liabilities and equity	\$172,297	\$178,711	\$6,414	4%

Figures in millions of pesos

## **Consolidated Balance Sheet**

## Loan Portfolio and Deposits

The consolidated gross portfolio of Banco Azteca Mexico, Purpose Financial and Banco Azteca Latinoamerica as of June 30, 2024, grew 7% to Ps.180,327 million, from Ps.168,443 million in the previous year. The consolidated non-performing loan ratio was 3.8% at the end of the period, compared to 5.6% in the previous year.

Banco Azteca Mexico's gross loan portfolio balance increased 6% to Ps.173,266 million, from Ps.163,398 million a year ago. The Bank's non-performing loan ratio at the end of the period decreased two percentage points to 3.2%, compared to 5.2% a year ago, in the context of robust credit origination processes and increasing collection efficiency.

Grupo Elektra's consolidated deposits were Ps.228,782 million, 2% higher than Ps.224,588 million a year ago. Banco Azteca Mexico's traditional deposits were Ps.224,808 million, compared to Ps.224,264 million a year ago.

Banco Azteca Mexico's traditional deposit ratio to gross portfolio was 1.3 times, which allows for solid growth for the Bank, with optimal funding costs.

The Bank's liquidity coverage ratio at the end of the quarter — countable liquid assets / total net cash outflow — was 928%, an outstanding figure in the Mexican banking sector.

Banco Azteca Mexico's capitalization ratio was 14.85%.

## **Infrastructure**

Grupo Elektra currently operates 6,123 points of contact from 6,260 units from the previous year. This decrease is due to strategies aimed at maximizing the profitability of the company's points of contact.

At the end of the period, Grupo Elektra had 4,887 contact points in Mexico, 827 in the US, and 409 in Central America. This extensive distribution network ensures proximity to customers and fosters close attention, contributing to the company's superior market positioning in the countries it operates in.

## **Consolidated six-month results**

Consolidated revenue for the first six months of the year grew by 7% to Ps. 92,745 million, up from Ps. 86,494 million in the same period of 2023. This increase was driven by a 9% growth in sales of the commercial business and a 6% rise in revenues of the financial business.

EBITDA was Ps.12,689 million, compared to Ps.11,794 million a year ago. The company reported operating income of Ps.8,063 million, from Ps.7,004 million a year ago.

In the first six months of 2024, net income of Ps.1,077 million was recorded, compared to Ps.5,403 million a year ago. The change reflects a loss in the market value of the underlying financial instruments owned by the company —which does not imply cash flow—compared to the gain of the previous year.

	6M 2023	6M 2024	Char	ge	
			Ps.	%	
Consolidated revenue	\$86,494	\$92,745	\$6,252	7%	
EBITDA	\$11,794	\$12,689	\$895	8%	
Operating profit	\$7,004	\$8,063	\$1,059	15%	
Net result	\$5,403	\$1,077	\$(4,326)		
Net result per share	\$24.43	\$4.89	\$(19.55)		

Figures in millions of pesos.

EBITDA: Earnings Before Interest, Taxes, Depreciation and Amortization.

As of June 30, 2024, Elektra\* outstanding shares were 220.3 million and as of June 30, 2023, were 221.1 million.

#### Company Profile:

Grupo Elektra is Latin America's leading financial services company and specialty retailer and the largest non-bank provider of cash advance services in the United States. The group operates more than 6,000 points of contact in Mexico, the United States, Guatemala, Honduras, and Panama.

Grupo Elektra is a Grupo Salinas company (www.gruposalinas.com), a group of dynamic, fast-growing, and technologically advanced companies focused on creating economic value through market innovation and goods and services that improve standards of living; social value to improve community well-being; and environmental value by reducing the negative impact of its business activities. Created by Mexican entrepreneur Ricardo B. Salinas (www.ricardosalinas.com), Grupo Salinas operates as a management development and decision forum for the top leaders of member companies. These companies include TV Azteca (www.TVazteca.com), Grupo Elektra (www.grupoelektra.com.mx), Banco Azteca (www.bancoazteca.com.mx), Puntose Financial (havepurpose.com), Afore Azteca (www.aforeazteca.com.mx), Seguros Azteca (www.segurosazteca.com.mx), Punto Casa de Bolsa (www.puntocasadebolsa.mx), Total Play (irtotalplay.mx; www.totalplay.com.mx) and Total Play Empresarial (totalplayempresarial.com.mx). TV Azteca and Grupo Elektra trade shares on the Mexican Stock Market and in Spain's' Latibex market. Each of the Grupo Salinas companies operates independently, with its own management, board of directors and shareholders. Grupo Salinas has no equity holdings. The group of companies shares a common vision, values, and strategies for achieving rapid growth, superior results, and world-class performance.

Except for historical information, the matters discussed in this press release are concepts about the future that involve risks and uncertainty that may cause actual results to differ materially from those projected. Other risks that may affect Grupo Elektra and its subsidiaries are presented in documents sent to the securities authorities.

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### GRUPO ELEKTRA, S.A.B. DE C.V. AND SUBSIDIARIES CONSOLIDATED INCOME STATEMENTS MILLIONS OF MEXICAN PESOS

	2Q23		-	2Q24		Chan	Change		
Financial income	26,806	61%		29,242	61%	2,436	9%		
Commercial income	17,469	39%		18,941	39%	1,473	8%		
Income	44,274	100%	-	48,183	100%	3,909	9%		
Financial cost	9,190	21%		9,425	20%	235	3%		
Commercial cost	12,891	29%	_	13,497	28%	607	5%		
Costs	22,081	50%		22,923	48%	842	4%		
Gross income	22,193	50%	-	25,260	52%	3,067	14%		
Sales, administration and promotion expenses	16,557	37%	-	18,934	39%	2,376	14%		
EBITDA	5,636	13%		6,326	13%	690	12%		
Depreciation and amortization	2,394	5%		2,333	5%	(61)	-3%		
Other expense (income), net	5	0%		(3)	0%	(8)			
Operating income	3,237	7%	-	3,996	8%	759	23%		
Comprehensive financial result:									
Interest income	514	1%		479	1%	(35)	-7%		
Interest expense	(1,443)	-3%		(1,442)	-3%	1	0%		
Foreign exchange gain (loss), net	72	0%		(664)	-1%	(736)			
Other financial results, net	4,303	10%	_	(2,966)	-6%	(7,268)			
	3,446	8%		(4,593)	-10%	(8,038)			
Participation in the net income of									
CASA and other associated companies	348	1%		(306)	-1%	(654)			
Income (loss) before income tax	7,031	16%	-	(902)	-2%	(7,933)			
Income tax	(2,092)	-5%		259	1%	2,352			
Income (loss) before discontinued operations	4,939	11%	-	(642)	-1%	(5,581)			
Result from discontinued operations	5	0%		(1)	0%	(7)			
Consolidated net income (loss)	4,944	11%	-	(644)	-1%	(5,588)			

### GRUPO ELEKTRA, S.A.B. DE C.V. AND SUBSIDIARIES CONSOLIDATED INCOME STATEMENTS MILLIONS OF MEXICAN PESOS

	6M23		6M24		Change		
Financial income	53,505	62%	56.768	61%	3,263	6%	
Commercial income	32,988	38%	35,977	39%	2,989	9%	
Income	86,494	100%	92,745	100%	6,252	7%	
Financial cost	17,999	21%	18,805	20%	807	4%	
Commercial cost	23,986	28%	25,652	28%	1,666	7%	
Costs	41,985	49%	44,457	48%	2,473	6%	
Gross income	44,509	51%	48,288	52%	3,779	8%	
Sales, administration and promotion expenses	32,715	38%	35,599	38%	2,884	9%	
EBITDA	11,794	14%	12,689	14%	895	8%	
Depreciation and amortization	4,784	6%	4,641	5%	(143)	-3%	
Other expense (income), net	5	0%	(15)	0%	(20)		
Operating income	7,004	8%	8,063	9%	1,059	15%	
Comprehensive financial result:							
Interest income	891	1%	925	1%	34	4%	
Interest expense	(2,913)	-3%	(2,903)	-3%	11	0%	
Foreign exchange gain (loss), net	508	1%	(634)	-1%	(1,142)		
Other financial results, net	1,765	2%	(3,637)	-4%	(5,402)		
	250	0%	(6,249)	-7%	(6,499)		
Participation in the net income of							
CASA and other associated companies	404	0%	(226)	0%	(630)		
Income before income tax	7,659	9%	1,589	2%	(6,070)	-79%	
Income tax	(2,261)	-3%	(510)	-1%	1,751	77%	
Income before discontinued operations	5,398	6%	1,079	1%	(4,319)	-80%	
Result from discontinued operations	5	0%	(2)	0%	(7)		
Consolidated net income	5,403	6%	1,077	1%	(4,326)	-80%	

#### GRUPO ELEKTRA, S.A.B. DE C.V. AND SUBSIDIARIES CONSOLIDATED BALANCE SHEET MILLIONS OF MEXICAN PESOS

	Commercial Business	Financial Business	Grupo Elektra	Commercial Business	Financial Business	Grupo Elektra	Chan	ge
	<u>At</u>	June 30, 2023	2	<u>At</u>	June 30, 2024	<u>1</u>		
Cash and cash equivalents	11,357	29,331	40,688	12,109	30,499	42,608	1,920	5%
Marketable financial instruments	4,916	90,812	95,728	3,613	97,458	101,071	5,343	6%
Performing loan portfolio Total past-due loans	-	86,217 7,237	86,217 7,237	-	96,204 4,985	96,204 4,985	9,987 (2,252)	12% -31%
Gross loan portfolio	-	93,454	93,454	-	101,189	101,189	7,735	8%
Allowance for credit risks		14,748	14,748		15,147	15,147	399	3%
Loan portfolio, net	-	78,706	78,706	-	86,042	86,042	7,336	9%
Inventories	16,688	-	16,688	17,089	-	17,089	401	2%
Other current assets	18,238	14,067	32,305	22,362	12,294	34,656	2,351	7%
Total current assets	51,200	212,916	264,115	55,173	226,294	281,467	17,352	7%
Financial instruments	22,078	3	22,081	23,219	2	23,221	1,140	5%
Performing loan portfolio	-	72,779	72,779	-	77,283	77,283	4,504	6%
Total past-due loans		2,210	2,210		1,855	1,855	(355)	-16%
Gross loan portfolio	-	74,989	74,989	-	79,138	79,138	4,149	6%
Allowance for credit risks		5,534	5,534		5,335	5,335	(199)	-4%
Loan portfolio	-	69,455	69,455	-	73,803	73,803	4,348	6%
Other non-current assets	21,352	471	21,824	18,619	281	18,900	(2,924)	-13%
Investment in shares	2,395	-	2,395	2,126	12	2,138	(257)	-11%
Property, furniture, equipment and investment in stores, net	10,074	10,802	20,876	8,542	10,379	18,921	(1.055)	-9%
Intengible assets	779	7,979	8,759	699	7,833	8,532	(1,955) (227)	-9%
Right of use asset	12,655	2,052	14,707	11,924	2,001	13,925	(781)	-5%
Other assets	1,675	7,786	9,461	5,233	9,477	14,710	5,249	
TOTAL ASSETS	122,208	311,464	433,672	125,537	330,080	455,617	21,945	5%
Demand and term deposits	-	224,588	224,588	-	228,782	228,782	4,194	2%
Creditors from repurchase agreements	-	15,412	15,412	-	28,253	28,253	12,841	83%
Short-term debt	8,475	138	8,613	9,460	37	9,497	884	10%
Leasing Short-term liabilities with cost	2,315 10,789	840 240,978	3,155 251,768	2,055 11,515	811 257,883	2,866 269,398	(289) 17,630	-9% 7%
Suppliers and other short-term liabilities	23,479	20,992	44,470	29,163	19,956	49,119	4,649	10%
Short-term liabilities without cost	23,479	20,992	44,470	29,163	19,956	49,119	4,649	10%
Total short-term liabilities	34,268	261,970	296,238	40,678	277,839	318,517	22,279	8%
Long-term debt	27,027	0	27,027	25,813	0	25,813	(1,214)	-4%
Leasing	11,470	1,302	12,772	11,259	1,235	12,494	(278)	-2%
Long-term liabilities with cost	38,497	1,302	39,799	37,072	1,235	38,307	(1,492)	-4%
Long-term liabilities without cost	5,335	1,101	6,436	5,184	1,478	6,662	226	4%
Total long-term liabilities	43,832	2,403	46,235	42,256	2,713	44,969	(1,266)	-3%
TOTAL LIABILITIES	78,100	264,373	342,473	82,934	280,552	363,486	21,013	6%
TOTAL STOCKHOLDERS' EQUITY	44,108	47,091	91,199	42,603	49,529	92,131	932	1%
LIABILITIES + EQUITY	122,208	311,464	433,672	125,537	330,080	455,617	21,945	5%

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Salinas y Rocha       33       1%       32       1%       (1)       -3%         Banco Azteca       1,926       31%       1,921       31%       (5)       0%         Freestanding branches       1,762       28%       1,707       28%       (55)       -3%         Total       4,946       79%       4,887       80%       (59)       -1%         Points of sale in Central America       120       2%       120       2%       -       0%         Banco Azteca       228       4%       225       4%       (3)       -1%         Freestanding branches       64       1%       64       1%       -       0%         Total       412       7%       409       7%       (3)       -1%         Points of sale in North America       902       14%       827       14%       (75)       -8%         Putpose Financial       902       14%       827       14%       (137)       -2%         Floor space (m <sup>2</sup> )       1,530       100%       6,123       100%       (137)       -2%         Employees       62,600       88%       61,334       88%       (1,266)       -2%         Kenizo	Points of sale in Mexico							
Banco Ázteca       1,926       31%       1,921       31%       (5)       0%         Freestanding branches       1,762       28%       1,707       28%       (55)       -3%         Total       4,946       79%       4,887       80%       (59)       -1%         Points of sale in Central America       120       2%       120       2%       -       0%         Banco Azteca       228       4%       225       4%       (3)       -1%         Freestanding branches       64       1%       64       1%       -       0%         Total       412       7%       409       7%       (3)       -1%         Points of sale in North America       902       14%       827       14%       (75)       -8%         Putpose Financial       902       14%       827       14%       (75)       -8%         Total       902       14%       827       14%       (75)       -8%         Kotal       6,260       100%       6,123       100%       (137)       -2%         Encor space (m <sup>2</sup> )       1,530       100%       6,123       100%       (137)       -2%         Koto       62,600	Elektra	1,225	20%	1,227	20%	2	0%	
Freestanding branches       1,762       28%       1,707       28%       (55)       -3%         Total       4,946       79%       4,887       80%       (55)       -3%         Points of sale in Central America       120       2%       120       2%       -       0%         Banco Azteca       228       4%       225       4%       (3)       -1%         Freestanding branches       64       1%       64       1%       -       0%         Total       412       7%       409       7%       (3)       -1%         Points of sale in North America       902       14%       827       14%       (75)       -8%         Purpose Financial       902       14%       827       14%       (75)       -8%         Total       902       14%       827       14%       (75)       -8%         Filoor space (m <sup>2</sup> )       1,530       100%       1,740       100%       210       14%         Employees       62,600       88%       61,334       88%       (1,266)       -2%         Mexico       62,600       88%       61,334       88%       (1,266)       -2%         Central and South Am	Salinas y Rocha	33	1%	32	1%	(1)	-3%	
Total         4,946         79%         4,887         80%         (59)         -1%           Points of sale in Central America Elektra         120         2%         120         2%         -         0%           Banco Azteca         228         4%         225         4%         (3)         -1%           Freestanding branches         64         1%         64         1%         -         0%           Total         412         7%         409         7%         (3)         -1%           Points of sale in North America         902         14%         627         14%         (75)         -8%           Purpose Financial         902         14%         827         14%         (75)         -8%           Total         902         14%         827         14%         (75)         -8%           Floor space (m <sup>2</sup> )         1,530         100%         6,123         100%         (137)         -2%           Floor space (m <sup>2</sup> )         1,530         100%         6,1334         88%         (1,266)         -2%           Central and South America         5,972         8%         6,129         9%         157         3%           North America	Banco Azteca	1,926	31%	1,921	31%	(5)	0%	
Points of sale in Central America           Elektra         120         2%         120         2%         -         0%           Banco Azteca         228         4%         225         4%         (3)         -1%           Freestanding branches         64         1%         64         1%         -         0%           Total         412         7%         409         7%         (3)         -1%           Purpose Financial         902         14%         827         14%         (75)         -8%           Total         902         14%         827         14%         (75)         -8%           Feorespace (m²)         6,260         100%         6,123         100%         (137)         -2%           Floor space (m²)         1,530         100%         1,740         100%         210         14%           Employees         62,600         88%         61,334         88%         (1,266)         -2%           Central and South America         5,972         8%         6,129         9%         157         3%           North America         2,681         4%         2,493         4%         (188)         -7%	Freestanding branches	1,762	28%	1,707	28%	(55)	-3%	
Elektra       120       2%       120       2%       -       0%         Banco Azteca       228       4%       225       4%       (3)       -1%         Freestanding branches       64       1%       64       1%       -       0%         Total       412       7%       409       7%       (3)       -1%         Points of sale in North America       902       14%       827       14%       (75)       -8%         Purpose Financial       902       14%       827       14%       (75)       -8%         Total       902       14%       827       14%       (137)       -2%         Floor space (m²)       1,530       100%       6,123       100%       (137)       -2%         Floor space (m²)       1,530       100%       1,740       100%       210       14%         Employees       62,600       88%       61,334       88%       (1,266)       -2%         Mexico       62,600       88%       61,334       88%       (1,266)       -2%         North America       2,681       4%       2,493       4%       (188)       -7%	Total	4,946	79%	4,887	80%	(59)	-1%	
Banco Azteca       228       4%       225       4%       (3)       -1%         Freestanding branches       64       1%       64       1%       -       0%         Total       412       7%       409       7%       (3)       -1%         Points of sale in North America       902       14%       827       14%       (75)       -8%         Purpose Financial       902       14%       827       14%       (75)       -8%         Total       902       14%       827       14%       (75)       -8%         Total       902       14%       827       14%       (137)       -2%         Total       902       14%       827       14%       (137)       -2%         Ficor space (m²)       1,530       100%       1,740       100%       210       14%         Employees       62,600       88%       61,334       88%       (1,266)       -2%         Mexico       62,600       88%       6,129       9%       157       3%         North America       2,681       4%       2,493       4%       (188)       -7%	Points of sale in Central America							
Freestanding branches       64       1%       -       0%         Total       412       7%       409       7%       (3)       -1%         Points of sale in North America       902       14%       827       14%       (75)       -8%         Purpose Financial       902       14%       827       14%       (75)       -8%         Total       902       14%       827       14%       (75)       -8%         Total       902       14%       827       14%       (137)       -2%         Floor space (m²)       1,530       100%       1,740       100%       210       14%         Employees       62,600       88%       61,334       88%       (1,266)       -2%         Mexico       62,600       88%       61,334       88%       (1,266)       -2%         Central and South America       5,972       8%       6,129       9%       157       3%         North America       2,681       4%       2,493       4%       (188)       -7%	Elektra	120	2%	120	2%	-	0%	
Total         412         7%         409         7%         (3)         -1%           Points of sale in North America         902         14%         827         14%         (75)         -8%           Purpose Financial         902         14%         827         14%         (75)         -8%           Total         902         14%         827         14%         (75)         -8%           Total         902         14%         827         14%         (75)         -8%           Total         6,260         100%         6,123         100%         (137)         -2%           Floor space (m²)         1,530         100%         1,740         100%         210         14%           Employees         Mexico         62,600         88%         61,334         88%         (1,266)         -2%           North America         5,972         8%         6,129         9%         157         3%           North America         2,681         4%         2,493         4%         (188)         -7%	Banco Azteca	228	4%	225	4%	(3)	-1%	
Points of sale in North America         902         14%         827         14%         (75)         -8%           Total         902         14%         827         14%         (75)         -8%           TOTAL         6,260         100%         6,123         100%         (137)         -2%           Floor space (m²)         1,530         100%         1,740         100%         210         14%           Employees         Mexico         62,600         88%         61,334         88%         (1,266)         -2%           Central and South America         5,972         8%         6,129         9%         157         3%           North America         2,681         4%         2,493         4%         (188)         -7%	Freestanding branches	64	1%	64	1%	-	0%	
Purpose Financial Total         902         14%         827         14%         (75)         -8%           Total         902         14%         827         14%         (75)         -8%           TOTAL         6,260         100%         6,123         100%         (137)         -2%           Floor space (m²)         1,530         100%         1,740         100%         210         14%           Employees Mexico         62,600         88%         61,334         88%         (1,266)         -2%           North America         5,972         8%         6,129         9%         157         3%           North America         2,681         4%         2,493         4%         (188)         -7%	Total	412	7%	409	7%	(3)	-1%	
Total         902         14%         827         14%         (75)         -8%           TOTAL         6,260         100%         6,123         100%         (137)         -2%           Floor space (m²)         1,530         100%         1,740         100%         210         14%           Employees Mexico Central and South America         62,600         88%         61,334         88%         (1,266)         -2%           North America         5,972         8%         6,129         9%         157         3%           North America         2,681         4%         2,493         4%         (188)         -7%	Points of sale in North America							
TOTAL         6,260         100%         6,123         100%         (137)         -2%           Floor space (m²)         1,530         100%         1,740         100%         210         14%           Employees Mexico Central and South America         62,600         88%         61,334         88%         (1,266)         -2%           North America         5,972         8%         6,129         9%         157         3%           North America         2,681         4%         2,493         4%         (188)         -7%	Purpose Financial	902	14%	827	14%	(75)	-8%	
Floor space (m²)       1,530       100%       1,740       100%       210       14%         Employees       Mexico       62,600       88%       61,334       88%       (1,266)       -2%         Central and South America       5,972       8%       6,129       9%       157       3%         North America       2,681       4%       2,493       4%       (188)       -7%	Total	902	14%	827	14%	(75)	-8%	
Employees           Mexico         62,600         88%         61,334         88%         (1,266)         -2%           Central and South America         5,972         8%         6,129         9%         157         3%           North America         2,681         4%         2,493         4%         (188)         -7%	TOTAL	6,260	100%	6,123	100%	(137)	-2%	
Mexico         62,600         88%         61,334         88%         (1,266)         -2%           Central and South America         5,972         8%         6,129         9%         157         3%           North America         2,681         4%         2,493         4%         (188)         -7%	Floor space (m²)	1,530	100%	1,740	100%	210	14%	
North America         2,681         4%         2,493         4%         (188)         -7%		62,600	88%	61,334	88%	(1,266)	-2%	
	Central and South America		8%	6,129	9%	,	3%	
Total employees         71,253         100%         69,956         100%         (1,297)         -2%	North America	2,681	4%	2,493	4%	(188)	-7%	
	Total employees	71,253	100%	69,956	100%	(1,297)	-2%	

#### INFRASTRUCTURE